

## Modern Slavery Statement

At MSO International, we are committed to upholding human rights and ethical practices across all aspects of our operations. We recognise the global challenge of modern slavery and human trafficking and understand our responsibility to combat these abhorrent practices.

### Our Business

MSO International provides health funding and medical assistance solutions to health insurers, travel insurers, and corporates across Africa and beyond. Our services extend globally, catering to travellers from Africa to other parts of the world. We operate with integrity, transparency, and respect for human dignity in all our dealings.

### Our Approach to Combatting Modern Slavery

- **Policies and Procedures:** We have established robust policies and procedures to prevent modern slavery within our organisation and supply chains. These include clear guidelines for our employees, suppliers, and partners to adhere to ethical standards and legal requirements.
- **Supplier Due Diligence:** We conduct thorough due diligence on our suppliers to ensure they share our commitment to human rights and do not engage in any form of modern slavery or exploitation. This includes assessing their labour practices, sourcing methods, and compliance with relevant regulations.
- **Employee Training and Awareness:** We provide regular training and awareness programs for our employees to recognise the signs of modern slavery and understand their role in preventing it. This empowers our team to identify and report any concerns promptly.
- **Reporting Mechanisms:** We maintain confidential reporting mechanisms for employees, suppliers, and other stakeholders to raise concerns related to modern slavery. We investigate all reports thoroughly and take appropriate action, including terminating relationships with non-compliant parties.
- **Continuous Improvement:** We are committed to continuously improving our anti-slavery efforts through regular review, assessment, and collaboration with stakeholders. We strive to stay informed about emerging risks and best practices in combating modern slavery.

### Our Commitment

MSO International is unwavering in our commitment to combat modern slavery and human trafficking in all its forms. We believe that everyone has the right to live and work in dignity, free from exploitation and coercion. By working together with our employees, suppliers, and partners, we aim to create a world where modern slavery is eradicated, and human rights are upheld for all.

*Last update on 3 April 2024.*

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